

FAWCETT LAKE RESORT

Emergency Procedures

April 26, 2018

Medical

Many various situations at the Resort can be an emergency. For a non-medical emergency see the Fawcett Lake Resort **Non-Medical Emergency Procedures page (should be on the other side of this sheet)**.

Fawcett Lake Resort and Fawcett Lakeside Developments Inc. are not responsible for, and cannot provide emergency services.

Immediately **ensure that you and everyone else are out of immediate danger and that emergency first aid is being provided as appropriate**. Consider contacting a first aid volunteer as listed at www.fawcettlakeresort.com/emergency.pdf.

There is an **Automated External Defibrillator (AED) at the Resort**, located behind the counter in the store during the summer or with the manager (Dale & Anita at lot 82) during winter months.

For a medical emergency:

1. Do not call 911 for an ambulance, instead **for a S.T.A.R.S. helicopter call 1.888.888.4567** and at the prompt, **press 1** to indicate it is an emergency. After this call is completed then call 911 if necessary.

- Tell them the emergency situation and our **registered location number of 3547** to identify who and where we are. Tell them we are at Fawcett Lake Resort, north-east of Smith, Alberta.

- If asked, confirm with them that our **actual location** (legal land description, or LSD) is:

Legal Sub-Division (LSD) # 8, SE quarter, section 12, township 73, range 26, west of 4th

- A helicopter is not always available. If asked, read them the directions attached to this page to simplify their road travel. Then offer to send an Escort to meet the ambulance at the Smith Post Office.

2. Select someone with a cellular phone to be a Greeter who can greet the ambulance or helicopter at the Resort entrance or landing area. If necessary select someone else with another cellular phone to be an Escort to meet the ambulance in Smith and escort it to the Resort.

3. Call Curtis at 587.877.0746 with all details of the situation and the cellular phone numbers where he can reach both the Greeter, and the Escort (if there is one). Curtis will keep each of them posted on the ambulance arrival status. If he does not answer then hang up and call the number again, leaving a message if necessary. If he does not return the call within 2 minutes, call Catherine at 403.896.1103.

4. If needed, send the Escort with a cellular phone to meet the ambulance at the Smith Post Office (near the Canadian flag) and then lead them to the Resort

- consider transporting the person in need to Smith to be placed in the ambulance when it arrives there

5. Locate the manager of the Resort (Dale & Anita at lot 82) and tell them the emergency situation.

6. If the helicopter is coming, clear an area for it to land, and make it recognizable from the air

- the best area is likely the cul-de-sac in Deer Meadow (section A) at the south end of the Resort

- the landing area must be level ground about 100 feet across and away from tall trees or other barriers

- clear the landing area of loose debris that could be blown by wind from helicopter

- mark four corners of the area with flares, cones, lights, or headlights

- ensure everyone remains 100 feet from the area when the helicopter is landing or taking off

- S.T.A.R.S. personnel will exit helicopter from the upwind side (likely the side closest to lake)

7. Send the Greeter with the cellular phone to wait for the ambulance at the Resort entrance or for the helicopter at the landing area to provide a situation update to them when they arrive.

- **do not approach the landed helicopter. S.T.A.R.S. personnel will approach you**

FAWCETT LAKE RESORT

Emergency Procedures

April 26, 2018

Non-Medical

Many various situations at the Resort can be an emergency. For a medical emergency see the Fawcett Lake Resort **Medical Emergency Procedures page (should be on the other side of this sheet)**.

Fawcett Lake Resort and Fawcett Lakeside Developments Inc. are not responsible for, and cannot provide emergency services.

Immediately **ensure that you and everyone else are out of immediate danger**. Consider contacting an appropriate emergency volunteer as listed at www.fawcettlakeresort.com/emergency.pdf.

For a non-medical emergency:

1. If the police, fire department, or other emergency service is needed then **call 911** and tell them the emergency situation. Tell them we are at Fawcett Lake Resort, north-east of Smith, Alberta. If asked, read them the directions attached to this page to simplify their road travel. Then offer to send an Escort to meet them at the Smith Post Office.
-. If asked, tell them that our **actual location** (legal land description, or LSD) is:
Legal Sub-Division (LSD) # 8, SE quarter, section 12, township 73, range 26, west of 4th
2. If emergency services are coming then select someone with a cellular phone to be a Greeter who can greet the emergency services at the Resort entrance. If necessary select someone else with another cellular phone to be an Escort to meet them in Smith and escort them to the Resort.
3. Call Curtis at 587.877.0746 with all details of the situation and the cellular phone numbers where he can reach both the Greeter, and the Escort (if there are any). Curtis will keep each of them posted on the emergency services arrival status. If he does not answer then hang up and call the number again, leaving a message if necessary. If he does not return the call within 2 minutes, call Catherine at 403.896.1103.
4. If emergency services need one, send the Escort with a cellular phone to meet emergency services at the Smith Post Office (near the Canadian flag) and then lead them to the Resort
5. Locate the manager of the Resort (Dale & Anita at lot 82) and tell them the emergency situation. The manager will sound the emergency alarm as appropriate:
 - series of 3 blasts ("S.O.S.") – assistance is needed, everyone come to the source of the alarm
 - multiple repeated short blasts – emergency in progress, stay indoors
 - random blasts – emergency being addressed, everyone stay away from the source of the alarm
 - one long blast – all clear and the situation is under control
6. If emergency services are coming, send the Greeter with the cellular phone to wait for emergency services at the Resort entrance to provide a situation update to them when they arrive.

FAWCETT LAKE RESORT

Emergency Procedures

May 9, 2018

Contact List

For all emergencies, either Medical or Non-Medical, see the appropriate Fawcett Lake Resort Emergency Procedures page and then consider contacting one of the below emergency volunteers for assistance.

Emergency Volunteers at the Resort

The people listed below have each volunteered to be a knowledgeable leader, who is often at the Resort. **They are willing to take charge in the event of any type of emergency, and some also have special skills as listed.** Emergency Volunteers are identified with the orange life buoy symbol. If you are willing to be an emergency volunteer and to be included on this list, contact events@fawcettlakeresort.com. Those individuals with special training or abilities that could be useful in the event of an emergency at the Resort, are especially encouraged.

- lot 9
- lot 27
- lot 30
- lot 56
- lot 70
- lot 103
- lot 146
- lot 153
- lot 157
- lot 164
- lot 189
- lot 193

- Albert
- Nick & Maryann
- Catherine
- Curtis
- Gary
- Ken
- Martina
- John & Della
- Shannon
- Dave
- Peter
- Jason

Special Skills

- Water Rescue
- First Aid
- Water Rescue

- First Aid / Fire / Vehicle Lockout
- First Aid

- First Aid (EMT) / Fire
- First Aid / Fire
- First Aid / Water Rescue
- First Aid / Water Rescue

Other Emergency Contact numbers

- Medical Emergency - S.T.A.R.S. helicopter ambulance
 - before dialing 911 call 1.888.888.4567, press 1 to indicate it is an emergency, quote location #3547
- Non-medical Emergency - dial 911 and ask for help at Fawcett Lake Resort, north-east of Smith, Alberta
- Fawcett Lakeside Developments Inc. – Curtis at 587-877-0746 (call twice, then leave a message if necessary) or Catherine at 403-896-1103
- Resort Manager - Dale & Anita - lot 82 – **do not call** the messages only local phone (780-829-2357)
- Wildfire (Forest Fire) - 310.3473 (310-FIRE)
- Report a Poacher - 1.800.642.3800 or <https://www.alberta.ca/report-poacher.aspx>

Directions to Fawcett Lake Resort - LSD # 8, SE quarter, section 12, township 73, range 26, west of 4th

Smith is straight north of Westlock and straight east of Slave Lake

- turn off of highway #2 near the north end of highway #44
- take highway #2A north straight into Smith. The Post Office is on the right side of the highway near the Canadian flag.

Additional directions from Smith

- go north through Smith, cross the Athabasca river and turn right onto Fawcett Lake East Road (also known as East Fawcett Road)
- follow the signs and distance markers for 27 km turning as follows:
 - turn left after distance marker 6 km
 - turn left again at distance marker 10 km
 - turn left again just before distance marker 18 km and continue over the hill
 - take first left turn after Municipal Boat Launch to Fawcett Lake Resort entrance